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Home from Home Care Ltd



Business Overview

ESTABLISHED: 2004

LOCATION: London

LISTING: N.A.

TYPE OF COMPANY: For profit

NUMBER OF EMPLOYEES: > 300

BUSINESS AREA:

Specialised Residential Care,
Environmental Sustainability

COMPANY WEBSITE:

www.homefromhomecare.com

BUSINESS OVERVIEW

Since 2004, Home from Home Care Ltd (HFHC) has developed specialist residential care homes for adults with learning disabilities and complex support needs.

HFHC has created Micro Communities where small groups of compatible individuals can live together. Outward facing to the wider community, these Micro Communities incorporate different Care Quality Commission (CQC) registered residential services and a Community ‘Hub’. The Hub includes an activity centre and sensory room and can be used by residents from across all HFHC’s Micro Communities as well as individuals living in the wider community.

In 2015/16, HFHC built two new Specialist Integration Homes (SIHs). Each individual has their own self-contained one-bedroom apartment which links into shared communal space, which they can choose to access, or not, on their own terms. This level of personalisation with its exceptional environments and care and support offers pathways out of institutional care for adults with very complex needs. This allows them the opportunity to reach their potential and have ‘life on their terms’.

SOCIAL MISSION

Home from Home Care addresses the lack of suitable and good quality specialised services for people with learning disabilities and complex support needs in the UK. As a parent driven organisation, every aspect of HFHC’s service is approached from the viewpoint of what is best for the individual, rather than what is necessarily best for the company.

HFHC’s key values and objectives are underpinned by transparency and accountability:

- Be person centred in everything they do
- Provide bespoke packages of support that meet individual’s needs and aspirations
- Promote opportunities for choice and control
- Enable each individual to choose their lifestyle and lead a fulfilling life
- Develop and maintain a qualified and experienced staff team that is well motivated and can meet the defined needs of each individual
- Involve family and carers
- Provide homely environments in high quality surroundings
- Protect each individual from abuse
- Promote health and wellbeing
- Work in partnership with agencies to maximise opportunities for each individual.

WHO BENEFITS?

ADULTS: Those with learning disability and complex special needs, including Autism, Epilepsy, Cerebral Palsy, Severe Learning Disabilities, Profound and Multiple Learning Disabilities, Profound Physical Needs, Complex Medical Needs, Sensory Impairment including Hearing and Visual Impairment and High Vulnerability. This group will benefit from specialist residential care homes.

FAMILIES AND CARERS: Those who suffer a high emotional and mental cost.

LOCAL COMMUNITIES: HFHC provides local employment and investment into the community.

STAFF: Employees benefit from a values based company and the opportunities for career development.

Commercial and Financial Summary

CORPORATE STRUCTURE

Home From Home Care is a private limited company.

BUSINESS HIGHLIGHTS

Since joining the Social Stock Exchange a year ago, Home from Home Care has grown and now provides high quality specialist residential care and support for 85 adults with learning disabilities and complex special needs.

For the financial year ended March 2016, Home from Home Care completed an additional home with 6 rooms and commissioned the next stage of the development programme (an 8 room home). This has increased capacity to 87 rooms at the year end.

Home from Home Care launched the Social Care Exchange in late 2016, a unique high-quality resource centre for individuals, companies, charities and the third sector. The Exchange is focused on providing facilities and encouraging companies and individuals to provide and develop services that improve the health and social care sector. It is also a resource centre for those working in the health and social care sector, seeking employment, providing services, or wishing to source specialist services or support.

FINANCIAL INFORMATION

| Year end (£m) | 31-Mar-2014 | 31-Mar-2015 (Restarted) | 31-Mar-2016 |
|---------------------|-------------|----------------------------|-------------|
| Turnover | 6.1 | 7.2 | 8.4 |
| Gross profit | 2.6 | 3.2 | 3.7 |
| Operating profit | 1.0 | 1.3 | 1.3 |
| Fixed Assets | 20.1 | 20.6 | 23.6 |
| Shareholders' Funds | 8.4 | 7.7 | 8.6 |
| Cash Balances | 0.2 | 0.02 | 0.3 |



Impact Assessment Matrix

ECONOMIC IMPACT

| | MEASUREMENT | REPORTED DATA |
|-------------------|---|---|
| Housing | Number of properties under management | 9 homes & 6 mews cottages (2015) 2 additional homes (2016) |
| | Occupancy rate | 98% |
| Employment | Number of in house recruitment from local community | > 162 |

SOCIAL IMPACT

| | MEASUREMENT | REPORTED DATA |
|------------------|---|----------------|
| Housing | Number of people being housed with HFHC | 85 |
| Wellbeing | Proportion of parents satisfied with HFHC | To be reported |
| Training | % of income in training and staff development | To be reported |

ENVIRONMENTAL IMPACT

| | MEASUREMENT | REPORTED DATA |
|----------------------|---------------|---------------|
| None reported | None reported | None reported |

GOVERNANCE

| | MEASUREMENT | REPORTED DATA |
|-------------------|--|--|
| Governance | Engagement with stakeholders: commissioning authorities and regulatory bodies; families and carers, staff, investors | Regular engagement with all stakeholders |

MUST READ

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